This written document can serve as my honest and factual recollection of what I witnessed when I worked at Brainerd Hills Vet.

Although it was a long time ago I remember this place of business very clearly because it was traumatic to some of the animals there and because the employees were abused verbally as well.

I witnessed Dr. Prince hit dogs and hold a hot plate from the trimmers on there body if they would move during grooming.

I was yelled at for trying to toss needles that were used. I had to purchase cleaning supplies myself because they would not clean or buy any. I was yelled at for petting animals on my lunch.

Animals who were to be boarded they had lists from the owners of food and blankets that were for their animals while there were gone but Dr. Prince would not honor that she pretended to clients she would but then told staff that only water first two days and then food and water the last 3 days if it was a 5 day period.

When they told clients their dog needed a bath with special soap they would only use old dis soap then make then break out, more for them to come back and get more meds for them to make more profit. They only used soaps like that and nothing medical like the other vets do.

They both used old amoxicillin and watered it down.

I asked them and they said it is still good and has live cultures in it to kill bacteria.

Dr. Haddock did try to ask his wife (Dr. Prince) Pamela to stop yelling and being horrible to staff but she would mock him and tell him to shut up. He did at that time stand up for some of the staff and kept warning her to not speak down to them as much.

Dr. Prince yelled to many employees they were brainless, were not going to go far in life, that they were stupid idiots, asked them to know their place and just be submissive. She was blunt like this even in front of customers. Dr. Haddock did hit a German Shephard in front of me in the back when it snapped at him. They both would tie dogs in back to two ft chain. For 2 hours at a time there used to be a yard outback. They would wrap dogs and cats who died in bags and toss them out there sometimes in dumpster. If they were heavy we as staff would have to help as Dr. Prince would not. What I did not get was were the bodies never cremated or were they ones that the owners said no they can't afford that. I never knew.

They have a son who at the time just got his lic and his temperament was the opposite of his parents at that time. Some say that has changed, but I do not know that.

Dr. Prince mentioned when I cleaned once to stop because she has dirt on the health dept person and he would allow it to be fine no matter what the inspection as she knows his, "mistress". She was so mean and cruel to me, and I stayed 6 months or a bit longer watching at least 6 others leave. There overturn in staff was immense. I am so proud of all who are standing up now, because when I tried years ago it went nowhere. By the time I left all I did was send letter to the veterinarian's medical board thinking maybe someone would investigate it. Every year I would read reviews, and some were great and others awful but still the abuse kept on as the bad reviews were what I lived and saw there. Every year I still saw the place was up and running and fine. I saw this last weekend Dr Haddock at this office loading stuff into his Jeep and I knew they are cleaning house now so I truly hope that you all receive images and proof if not they will have fully covered themselves. This place effected many lives . The lives of not only humans, but many lives of animals whom to many are both in the same. It was something from when I was younger that was a defining moments in life when you know that sometimes injustice happens and that fairness does not always factored in. It was a hard lesson.

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