

June 21st, 2023

My name is Victoria Bly. I started working at Brainerd Hills Veterinary Hospital on June 5th, 2023. I originally got the phone call asking to come in for an interview on Friday the 2nd and I was told to come in on Wednesday the 7th to have my interview. Dr. Prince called me Sunday the 4th to ask me if I could instead come in on Monday the 5th and start immediately to help clean before their hospital inspection that was on Tuesday the 6th because the cleaning company, they had originally hired cancelled on them last minute. I agreed to come in to help clean not knowing how bad the conditions of the hospital were. When I first arrived, it was obvious that they had not done any cleaning in a long time. I was instructed to start cleaning the surgery room first. The surgery room had dried blood on almost all the equipment that was not easy to get off indicating that the blood had sat there for an extended period. When I went to clean the cabinets, they were full of dust and used syringes/needles. This is the same cabinet that held most of their sutures, blades, and other tools used for surgery. The windows were full of cobwebs and dust, the cabinets also had dried blood and other substances I was not sure of on them. The floors were absolutely disgusting again with dried blood and lots of hair. As I was cleaning, Dr. John Haddock admitted to me that they haven't cleaned in two months, especially the floors. When I asked why he replied, "We just haven't had the time". The other rooms in the hospital were just as bad. The grooming room was full of hair, blood fresh and old, and feces in the crates. The grooming tools were not sanitized and were not ever the rest of my time working at Brainerd Hills. The boarding area in the back was filthy. Most of the crates had dried urine in the bottom and some also had feces stuck to the bars of the doors. The runs where the dogs who were being boarded were kept were washed out every morning but under neath the crates in that same back room were piles of hair, soggy food, and feces piled up stuck to the foundations under neath the crates.

After cleaning Monday, the 5th I was asked to come back the next day on Tuesday before the hospital inspection to finish cleaning. It was impossible to get it all done in one day. After cleaning for a few more hours that morning the inspectors showed up. I was told by Dr. John Haddock that the inspectors who were a husband and wife were long times friends of his so that the inspection should go fine. I was not present during their inspection, nor do I know what was said but I was told by another employee that Dr. Prince had "dirt" on the husband inspector, so they always let them pass inspection so Dr. Prince doesn't tell the inspectors wife what she knows.

My personal experience, I have seen them reuse fecal lubes without washing them properly to where there is still feces from the last animal on them as they use them on the next animal. I have also seen them reuse one use syringes from drawing blood to giving oral medication with the same syringe. When preparing oral medication to be sent home with a dog I was told by Dr. John Haddock to "grab a few syringes that don't have blood or guts on them. I once was getting a fecal sample from two different puppies and was required to do them both on my own without assistance for a hold, after getting the samples I was told to throw the fecal lubes in the sink as I had something else Dr. Prince needed me to do before being able to set them up properly. The sink was filled with the leftovers of other fecal matter from samples. I have also seen them conduct a spay without any proper gloves or coverings and the spay was put on a table that still had blood left over from the last patient.

I'll be now speaking on the continuous animal abuse I have witnessed in my two weeks of working at Brainerd Hills. My first experience, I saw Dr. John Haddock use both of his elbows with full force to hold down a seven-pound chihuahua. This brutal force caused her to poop all over herself and

feel she had to fight for her life. As she started to fight, he took both hands to her neck with all his force causing her to choke to the point she was bubbling spit from her mouth and making noises that were hard to hear. I closed my eyes and shrieked of discomfort and told him to please stop. He responded, "When this dog deserves sympathy then you can give it to her, but she does not."

Another day, I was bathing a Schnauzer that was reported to me to be "nippy" when touching his nails or anal glands. I put him in the bathtub and proceeded to give him a bath with no issues. He was a very sweet boy; his name is Russo. After lathering him for a second time we are required to have a doctor come check, Dr. John Haddock came in to do a lather check and the moment Russo saw Dr John Haddock he began to growl which he had not done this once with me. Russo has been to Brainerd Hills previously and seemed to recognize Dr. John Haddock. When Russo growled Dr. John Haddock lunged at Russo, grabbing him by the neck and brutally forcing his face down into the tub. He then smacked Russo across the head so hard that Russo yelped. I had to physically step in the middle of him and Russo and yelled and Dr. John Haddock to stop. I don't even remember what I said because I was so upset. I was so upset that I went to the lead tech, Michelle to tell her what Dr. John Haddock had just done to Russo and Michelle replied with "Well yeah I've had to smack that dog a few times too." Which I told her was completely uncalled for and unacceptable. I have also been told by other employees that Michelle has punched a dog full force for not complying during grooming. Michelle is the only employee they have been able to keep for extended time. Every other employee including myself was brand new longest being 1-2 months.

During my first week there an extremely aggressive dog came in that they told me they see often. There was no sedation done before the exam or given to the owners to do at home before coming in. Instead, they threaded a leash through the door telling me to pull the leash as hard as I could pulling the dog up against the door. I could hear the dog choking, not being able to breathe so I let go and got scolded by Dr. Prince saying my number one priority is to not let the doctor get bit, which yes I agree but they should have had procedures put in place to have this dog sedated before ever coming in especially since they knew the dog and had worked with him before. I was not going to participate in the abuse of this dog because neither Dr. Prince nor Dr. John Haddock took the measures necessary to make sure this dog did not have to go through what it did. I let go of the leash, yes but they quickly had another employee come do the job I could not.

I also have pictures showing the complete neglect and abuse one Shih Tzu experienced getting groomed there by Michelle. Michelle burnt the entire right side of this dog's face. When I asked Michelle how this could happen, she responded with "He was being an asshole." Basically, saying because this dog did not comply that he deserved the burns to his face. I have worked with multiple professional groomers and have not one time seen a dogs faced get burnt and especially not as bad as this dog.

The last story that sticks out to me was my last day there. We had a small dog come in for boarding named Delilah. She had been there for about 5 days, and I had noticed a few days before my last day that she had not been eating and found out that if I sit in the kennel with her to hand feed her that she would eat. So, on my last day an hour or so before we were going to go home for the day, I sat in her kennel with her to hand feed her because I had noticed she didn't eat her food from the day before. I had to slowly feed her kibbles because she was so hungry that she was eating way to fast causing her to almost throw up. As I was feeding her Dr. John Haddock came and asked me what I was doing. I explained to him that she is a social eater, and this is the only way I can get her to eat and

wanted to make sure she had eaten before we left for the day. Dr. John Haddock responded frustrated telling me I needed to clock out early and go home because "I cared too much."

These are my experiences with just being there only two weeks. I can not imagine what has happened in the thirty plus years they have been in business. I took to Next Door which is a website that people in your surrounding neighborhoods can post referrals or post where not to go. After making this post that has only been up for less than twenty-four hours, I have had people piling in with horror stories of their experiences with them from recently to thirty years ago, previous employees and previous clients. I also have all screenshot of these comments. It would be an injustice to allow these people or their son Dr. Sean Haddock to continue to practice veterinary medicine. How many more animals need to be abused or die at the hands of this family?

AFFIDAVIT

STATE OF TENNESSEE


COUNTY OF Hamilton

The attached 3 pages to this affidavit is a letter I wrote to the Tennessee Board of Veterinary Medical Examiners. This letter represents my true and accurate words.

Further the affiant sayeth not.


(Signature)

Sworn to and subscribed before me, Cameron J. Bowman, a notary public in and for said county and state on this the 21 day of June, 2023.


Notary Public

My Commission Expires: Oct. 12, 2025

