

June 2, 2013

PK Management Company 880 South Pleasantburg Drive Greenville, South Carolina 29607 Via fax 864-242-0505

Dear Mr. Kriensky,

Thank you for speaking with me on the conference call this morning. It is my hope that this letter will sum up your commitments and your plan going forward made earlier today.

First, I summed up the current conditions at the shelter and provided a list of all services being provided by the city or various community organizations. Since the fire occurred, the city has been doing everything possible to solve immediate problems related to this displacement. We have called in area hospitals, nonprofits, the transit authority, and responded to every need of each service provider on the ground. We are prepared to continue working with the Red Cross and Salvation Army to provide basic service to these residents, but I made it clear continued habitation at this shelter is harmful to the residents. The Red Cross and other organizations have advised us the shelter is only meant to be temporary and must be closed as soon as possible.

Second, I expressed my extreme disappointment that the staff currently on the ground from PK Management have told members of my team that they are waiting for "decisions makers" to be on the ground before they are able to move residents from the shelter. I stated several times I find it deplorable and unacceptable that we are still waiting on executives from PK Management to arrive on the scene this many days after the incident occurred.

Members of your staff who are charged with decision making power made it known on our conference call that they were unaware until last night that the building would be uninhabitable for 6-8 weeks despite a representative from your staff having announced that to residents several days ago. I informed you on the call that city engineers would be on call to coordinate with your team at anytime. I also informed you that the safety of these citizens is our top concern, and no one will be allowed to return to live at Patten Towers until we are sure it is safe.

You agreed on our call this morning to find temporary housing, including hotel rooms, for the displaced residents of Patten Towers for at least seven days. I advised you that the team currently working around the clock to help these residents -- the Chattanooga Housing Authority, the Red Cross, the Salvation Army, the Chattanooga Food Bank, The Chattanooga Department of Youth and Family Development, the Chattanooga Department of Economic and Community Development, the Chattanooga Area Regional Transit Authority, the Mayor's Office, Hamilton County Emergency Response, and other area non-profits -- are all committed to ensuring these residents needs are met during that transition. I also reiterated the commitment of the City and the Chattanooga Housing Authority to help your company find more stable and longer term housing for your displaced tenants.

I look forward to having your decision makers on the ground and continuing to work with you to ensure the best outcome for these Chattanoogans.

Sincerely,

Andy Berke

Mayor of the City of Chattanooga