

City Council District

1 Overall, how do you rate the quality of life in Chattanooga:

Chattanooga as a place to live

	1	2	3	4	5	6	7	8	9	2013 City Total	2012 City Total
Very Good	48%	56%	44%	43%	27%	44%	44%	34%	32%	42%	43%
Good	46%	38%	45%	47%	58%	42%	38%	44%	50%	46%	44%
Neutral	5%	4%	8%	6%	12%	11%	12%	17%	13%	9%	10%
Bad	0%	1%	2%	2%	2%	1%	4%	4%	5%	2%	2%
Very Bad	0%	0%	0%	1%	0%	1%	1%	2%	1%	1%	1%
Don't Know	-	-	0%	-	0%	0%	1%	1%	-	0%	0%
	(283)	(319)	(336)	(287)	(290)	(271)	(204)	(200)	(231)	(2,421)	(1,237)

Your neighborhood as a place to live

Very Good	47%	53%	43%	44%	18%	37%	27%	19%	16%	35%	37%
Good	43%	37%	46%	45%	50%	47%	40%	39%	50%	44%	43%
Neutral	9%	5%	9%	6%	21%	12%	20%	22%	19%	13%	13%
Bad	0%	3%	2%	3%	9%	3%	10%	11%	11%	6%	5%
Very Bad	1%	1%	-	0%	1%	-	4%	8%	4%	2%	1%
Don't Know	0%	-	-	0%	-	0%	1%	1%	-	0%	0%
	(276)	(319)	(334)	(289)	(290)	(266)	(200)	(195)	(227)	(2,396)	(1,222)

Chattanooga as a place to work

Very Good	24%	30%	28%	24%	11%	21%	21%	18%	18%	22%	22%
Good	48%	45%	44%	45%	56%	50%	45%	44%	46%	47%	46%
Neutral	21%	18%	21%	24%	24%	18%	20%	21%	19%	21%	21%
Bad	3%	4%	5%	2%	5%	3%	6%	10%	12%	5%	6%
Very Bad	0%	0%	1%	2%	2%	1%	2%	4%	4%	2%	2%
Don't Know	3%	3%	2%	4%	3%	6%	7%	3%	2%	4%	3%
	(270)	(316)	(329)	(285)	(289)	(261)	(197)	(192)	(225)	(2,364)	(1,207)

Chattanooga as a place to raise children

Very Good	28%	34%	31%	28%	15%	26%	22%	18%	20%	25%	27%
Good	47%	44%	42%	42%	48%	43%	39%	42%	43%	44%	38%
Neutral	13%	10%	18%	18%	26%	19%	23%	21%	23%	19%	19%
Bad	3%	2%	3%	3%	7%	4%	4%	11%	7%	5%	6%
Very Bad	1%	-	0%	1%	1%	1%	3%	2%	3%	1%	2%
Don't Know	8%	10%	6%	7%	3%	6%	8%	6%	5%	7%	8%
	(271)	(318)	(329)	(283)	(291)	(263)	(201)	(192)	(226)	(2,374)	(1,213)

Chattanooga as a place to retire

Very Good	35%	34%	35%	33%	17%	30%	25%	24%	23%	29%	28%
Good	40%	38%	39%	37%	45%	41%	39%	41%	43%	40%	36%
Neutral	15%	17%	17%	21%	27%	16%	21%	18%	18%	19%	22%
Bad	4%	2%	3%	3%	3%	4%	5%	6%	6%	4%	4%
Very Bad	0%	1%	1%	2%	3%	1%	3%	3%	3%	2%	2%

City Council District

	1	2	3	4	5	6	7	8	9	2013 City Total	2012 City Total
Don't Know	6% (277)	8% (320)	5% (332)	5% (286)	5% (291)	7% (267)	9% (200)	8% (193)	7% (227)	7% (2,393)	9% (1,215)

City Council District

2 How safe would you feel walking alone **during the day**:

- In your neighborhood?

	1	2	3	4	5	6	7	8	9	2013 City Total	2012 City Total
Very Safe	55%	56%	51%	51%	22%	43%	27%	17%	17%	40%	42%
Safe	36%	34%	37%	40%	49%	42%	41%	43%	44%	40%	40%
Neutral	6%	7%	8%	5%	16%	8%	9%	20%	20%	11%	9%
Unsafe	2%	2%	2%	2%	10%	5%	16%	14%	13%	7%	7%
Very Unsafe	0%	0%	1%	1%	3%	0%	5%	5%	4%	2%	2%
Don't Know	1% (284)	1% (323)	1% (339)	1% (287)	0% (297)	1% (274)	1% (208)	1% (203)	1% (230)	1% (2,445)	1% (1,246)

- In the park closest to you?

Very Safe	32%	34%	24%	28%	10%	23%	24%	15%	11%	23%	23%
Safe	43%	41%	44%	49%	43%	34%	38%	36%	37%	41%	40%
Neutral	13%	13%	16%	12%	27%	20%	14%	20%	22%	17%	18%
Unsafe	7%	6%	8%	5%	12%	7%	14%	19%	17%	10%	11%
Very Unsafe	0%	1%	1%	1%	3%	4%	6%	6%	5%	3%	2%
Don't Know	4% (275)	5% (323)	7% (333)	6% (286)	6% (294)	13% (265)	3% (205)	5% (197)	9% (228)	7% (2,406)	6% (1,216)

- Downtown?

Very Safe	19%	19%	11%	9%	10%	13%	25%	21%	18%	16%	18%
Safe	40%	43%	36%	38%	42%	42%	42%	41%	48%	41%	42%
Neutral	18%	21%	22%	22%	31%	20%	14%	21%	19%	21%	18%
Unsafe	19%	10%	20%	17%	10%	14%	13%	9%	9%	14%	12%
Very Unsafe	3%	3%	8%	8%	2%	4%	3%	2%	1%	4%	5%
Don't Know	1% (274)	3% (319)	4% (334)	6% (286)	5% (292)	8% (266)	3% (204)	6% (198)	5% (229)	4% (2,402)	5% (1,219)

3 How safe would you feel walking alone **at night**:

- In your neighborhood?

Very Safe	29%	30%	27%	26%	6%	15%	9%	7%	5%	18%	20%
Safe	37%	42%	38%	41%	25%	39%	26%	18%	23%	33%	34%
Neutral	15%	11%	13%	14%	19%	21%	14%	17%	16%	15%	16%
Unsafe	13%	13%	16%	12%	36%	16%	29%	35%	33%	22%	18%
Very Unsafe	4%	3%	4%	5%	13%	8%	18%	21%	20%	10%	10%

City Council District

	1	2	3	4	5	6	7	8	9	2013 City Total	2012 City Total
Don't Know	0% (283)	1% (322)	1% (338)	2% (287)	1% (298)	1% (270)	3% (207)	2% (204)	3% (231)	2% (2,440)	2% (1,247)
- In the park closest to you?											
Very Safe	9%	9%	6%	5%	1%	5%	4%	6%	3%	5%	5%
Safe	24%	24%	18%	21%	14%	16%	21%	15%	9%	18%	20%
Neutral	29%	27%	29%	27%	21%	26%	18%	18%	22%	25%	24%
Unsafe	25%	26%	30%	26%	42%	27%	34%	38%	36%	31%	29%
Very Unsafe	9%	7%	9%	8%	16%	13%	18%	18%	21%	12%	14%
Don't Know	5% (278)	7% (320)	8% (336)	12% (285)	7% (293)	13% (262)	5% (204)	5% (197)	10% (227)	8% (2,402)	7% (1,219)
- Downtown?											
Very Safe	2%	4%	2%	0%	3%	2%	8%	11%	10%	4%	4%
Safe	23%	18%	14%	14%	17%	14%	26%	23%	26%	19%	21%
Neutral	20%	27%	22%	19%	23%	25%	18%	25%	20%	22%	25%
Unsafe	33%	32%	30%	31%	37%	28%	30%	24%	25%	30%	27%
Very Unsafe	20%	15%	27%	30%	14%	23%	10%	11%	15%	19%	18%
Don't Know	3% (280)	4% (322)	5% (336)	6% (286)	7% (293)	8% (265)	8% (205)	6% (197)	4% (226)	5% (2,410)	5% (1,225)

City Council District

	1	2	3	4	5	6	7	8	9	2013 City Total	2012 City Total
4 Did anyone break into, or burglarize, your home during the last 12 months?											
Yes	6%	8%	6%	5%	7%	10%	11%	15%	13%	9%	8%
No	94% (285)	92% (323)	94% (339)	95% (289)	93% (296)	90% (272)	89% (209)	85% (203)	87% (234)	91% (2,450)	92% (1,250)
If yes, was it reported to the police?											
Yes	69%	78%	80%	100%	88%	92%	59%	77%	90%	81%	86%
No	31% (13)	22% (23)	20% (20)	- (9)	12% (17)	8% (24)	41% (22)	23% (26)	10% (29)	19% (183)	14% (94)
5 Did anyone break into, or attempt to break into, any vehicles belonging to your household during the last 12 months?											
Yes	10%	10%	10%	14%	11%	11%	10%	16%	16%	12%	13%
No	90% (281)	90% (320)	90% (334)	86% (288)	89% (289)	89% (273)	90% (204)	84% (199)	84% (230)	88% (2,418)	87% (1,227)
If yes, was it reported to the police?											
Yes	63%	39%	45%	57%	52%	46%	32%	69%	62%	52%	57%

City Council District

		1	2	3	4	5	6	7	8	9	2013 City Total	2012 City Total
6	No	38%	61%	55%	43%	48%	54%	68%	31%	38%	48%	43%
		(24)	(31)	(33)	(35)	(27)	(26)	(19)	(26)	(37)	(258)	(141)
	Did you call 9-1-1 for an emergency during the last 12 months?											
	Yes	16%	19%	17%	21%	21%	16%	25%	25%	27%	20%	20%
	No	84%	81%	83%	79%	79%	84%	75%	75%	73%	80%	80%
		(282)	(309)	(334)	(283)	(291)	(261)	(202)	(191)	(222)	(2,375)	(1,213)
	If yes, how do you rate the services you received on the the phone from the 9-1-1 calltaker?											
	Very Good	53%	56%	47%	41%	43%	51%	35%	40%	31%	44%	43%
	Good	40%	37%	35%	48%	46%	31%	45%	47%	54%	43%	38%
	Neutral	8%	4%	13%	2%	9%	10%	14%	9%	10%	9%	13%
	Bad	-	4%	5%	5%	2%	3%	4%	5%	3%	4%	3%
	Very Bad	-	-	-	4%	-	5%	2%	-	2%	1%	2%
		(40)	(57)	(55)	(56)	(56)	(39)	(49)	(43)	(59)	(454)	(226)
7	How do you rate police services on the following:											
	- Overall quality of services?											
	Very Good	16%	21%	17%	15%	13%	19%	12%	19%	12%	16%	17%
	Good	47%	46%	49%	50%	46%	48%	48%	44%	48%	47%	47%
	Neutral	18%	18%	19%	15%	24%	19%	24%	26%	25%	20%	20%
	Bad	3%	3%	3%	2%	7%	3%	4%	6%	10%	4%	4%
	Very Bad	1%	2%	1%	1%	3%	2%	2%	1%	1%	2%	1%
	Don't Know	15%	11%	11%	17%	6%	11%	10%	4%	4%	10%	11%
		(282)	(316)	(330)	(286)	(284)	(264)	(206)	(197)	(223)	(2,388)	(1,220)
	- Conduct of police officers?											
	Very Good	15%	22%	18%	17%	13%	18%	15%	19%	11%	17%	18%
	Good	43%	37%	43%	42%	41%	43%	37%	41%	42%	41%	40%
	Neutral	17%	20%	21%	17%	26%	21%	26%	26%	26%	22%	22%
	Bad	6%	5%	4%	5%	9%	4%	7%	7%	11%	6%	5%
	Very Bad	1%	2%	1%	1%	3%	3%	3%	2%	2%	2%	2%
	Don't Know	18%	13%	12%	19%	8%	12%	11%	4%	8%	12%	12%
		(279)	(314)	(327)	(285)	(280)	(260)	(203)	(191)	(222)	(2,361)	(1,217)

City Council District

		1	2	3	4	5	6	7	8	9	2013 City Total	2012 City Total
	- Speed of emergency police response?											
	Very Good	10%	15%	13%	11%	10%	15%	14%	16%	13%	13%	14%
	Good	33%	34%	34%	36%	43%	31%	33%	36%	29%	34%	31%
	Neutral	19%	17%	23%	19%	23%	23%	23%	27%	29%	22%	24%

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	1	2	3	4	5	6	7	8	9	2013 City Total	2012 City Total
Bad	5%	4%	4%	4%	6%	3%	9%	7%	10%	5%	4%
Very Bad	2%	1%	1%	1%	3%	3%	2%	3%	5%	2%	3%
Don't Know	32%	29%	25%	29%	13%	26%	21%	11%	14%	23%	25%
	(275)	(312)	(328)	(284)	(277)	(261)	(200)	(192)	(217)	(2,346)	(1,211)
8 Did you use fire or emergency medical services during the last 12 months?											
Yes	12%	13%	8%	14%	14%	12%	13%	11%	14%	12%	13%
No	88%	87%	92%	86%	86%	88%	87%	89%	86%	88%	87%
	(282)	(320)	(332)	(286)	(295)	(268)	(200)	(199)	(226)	(2,408)	(1,234)
If yes, how do you rate the services you received on the following:											
- Overall quality of services?											
Very Good	79%	67%	56%	63%	70%	56%	58%	50%	46%	62%	55%
Good	10%	22%	32%	29%	24%	37%	29%	39%	38%	28%	32%
Neutral	7%	8%	8%	6%	3%	4%	13%	6%	4%	6%	7%
Bad	3%	-	4%	3%	-	-	-	-	12%	2%	3%
Very Bad	-	3%	-	-	3%	-	-	-	-	1%	2%
Don't Know	-	-	-	-	-	4%	-	6%	-	1%	0%
	(29)	(36)	(25)	(35)	(33)	(27)	(24)	(18)	(26)	(253)	(139)
- Speed of emergency response?											
Very Good	63%	69%	50%	60%	53%	56%	63%	50%	56%	59%	56%
Good	33%	25%	42%	31%	43%	32%	33%	22%	30%	33%	31%
Neutral	-	3%	-	6%	-	4%	4%	11%	7%	4%	6%
Bad	4%	3%	-	3%	-	4%	-	6%	7%	3%	5%
Very Bad	-	-	8%	-	3%	-	-	6%	-	2%	1%
Don't Know	-	-	-	-	-	4%	-	6%	-	1%	1%
	(27)	(36)	(24)	(35)	(30)	(25)	(24)	(18)	(27)	(246)	(137)
9 How do you rate your satisfaction with the following City services:											
Garbage Pick-up?											
Very Satisfied	59%	67%	63%	61%	58%	53%	54%	61%	54%	59%	59%
Somewhat Satisfied	26%	25%	25%	24%	30%	28%	25%	23%	30%	26%	26%
Neutral	5%	3%	5%	6%	4%	7%	5%	7%	6%	5%	5%
Somewhat Dissatisfied	3%	3%	3%	2%	5%	4%	10%	3%	4%	4%	4%
Very Dissatisfied	1%	1%	1%	2%	2%	1%	0%	0%	3%	1%	2%
Don't Know	6%	1%	4%	6%	1%	7%	6%	5%	3%	4%	4%
	(283)	(323)	(340)	(287)	(296)	(271)	(207)	(202)	(231)	(2,440)	(1,246)
Yard-waste Pick-up?											
Very Satisfied	36%	40%	42%	39%	42%	34%	27%	31%	35%	37%	33%
Somewhat Satisfied	27%	30%	31%	22%	30%	28%	32%	27%	28%	28%	25%

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	1	2	3	4	5	6	7	8	9	2013 City Total	2012 City Total
Neutral	13%	10%	10%	12%	9%	14%	13%	19%	15%	12%	14%
Somewhat Dissatisfied	6%	8%	7%	6%	10%	7%	8%	8%	9%	8%	9%
Very Dissatisfied	3%	4%	3%	4%	5%	4%	4%	3%	6%	4%	5%
Don't Know	15%	8%	8%	17%	5%	12%	16%	12%	8%	11%	14%
	(278)	(317)	(336)	(284)	(291)	(269)	(204)	(197)	(227)	(2,403)	(1,227)

City Council District

	1	2	3	4	5	6	7	8	9	2013 City Total	2012 City Total
Curbside Recycling?											
Very Satisfied	38%	50%	44%	38%	38%	36%	26%	22%	34%	37%	36%
Somewhat Satisfied	15%	15%	17%	15%	13%	18%	20%	18%	18%	16%	15%
Neutral	18%	11%	15%	13%	21%	18%	19%	18%	18%	17%	17%
Somewhat Dissatisfied	4%	5%	5%	3%	3%	4%	3%	6%	7%	4%	6%
Very Dissatisfied	3%	4%	2%	3%	3%	3%	5%	5%	5%	3%	5%
Don't Know	23%	16%	16%	28%	21%	21%	27%	31%	19%	22%	22%
	(271)	(315)	(331)	(280)	(289)	(265)	(197)	(196)	(222)	(2,366)	(1,217)
Water Quality of Lakes and Streams?											
Very Satisfied	20%	19%	21%	12%	14%	19%	12%	16%	16%	17%	15%
Somewhat Satisfied	31%	28%	31%	32%	30%	29%	30%	25%	27%	29%	28%
Neutral	24%	18%	23%	22%	26%	23%	24%	25%	24%	23%	21%
Somewhat Dissatisfied	11%	15%	10%	11%	9%	7%	14%	10%	10%	11%	11%
Very Dissatisfied	3%	4%	3%	5%	1%	4%	3%	3%	5%	3%	6%
Don't Know	12%	15%	12%	17%	19%	18%	18%	22%	18%	16%	19%
	(276)	(319)	(337)	(283)	(288)	(268)	(200)	(186)	(219)	(2,376)	(1,218)
Storm Drainage?											
Very Satisfied	20%	20%	21%	14%	14%	18%	17%	13%	13%	17%	17%
Somewhat Satisfied	26%	28%	30%	28%	25%	29%	25%	29%	29%	28%	26%
Neutral	22%	21%	18%	19%	24%	21%	22%	24%	23%	21%	22%
Somewhat Dissatisfied	15%	14%	13%	16%	13%	12%	17%	15%	13%	14%	13%
Very Dissatisfied	8%	6%	9%	12%	12%	9%	8%	4%	10%	9%	10%
Don't Know	9%	10%	9%	11%	12%	11%	12%	15%	11%	11%	12%
	(282)	(318)	(335)	(285)	(291)	(266)	(203)	(192)	(223)	(2,395)	(1,227)
Sewers?											
Very Satisfied	26%	24%	28%	22%	19%	22%	17%	12%	16%	21%	21%
Somewhat Satisfied	24%	27%	27%	30%	26%	31%	26%	30%	28%	27%	25%
Neutral	23%	21%	21%	20%	25%	18%	27%	26%	25%	23%	24%
Somewhat Dissatisfied	8%	8%	8%	11%	11%	9%	12%	11%	10%	10%	9%
Very Dissatisfied	6%	9%	7%	3%	8%	7%	7%	7%	9%	7%	8%
Don't Know	13%	11%	9%	15%	12%	13%	11%	14%	12%	12%	13%
	(281)	(317)	(333)	(283)	(292)	(267)	(203)	(193)	(227)	(2,396)	(1,225)

City Council District

	1	2	3	4	5	6	7	8	9	2013 City Total	2012 City Total
10 In the past 12 months, how many times did you:											
- Visit any city park?											
Daily	3%	4%	3%	1%	2%	1%	2%	4%	2%	3%	2%
Weekly	18%	22%	10%	10%	10%	12%	20%	11%	15%	14%	16%
Monthly	14%	19%	17%	12%	10%	18%	17%	15%	13%	15%	16%
A Few Times	42%	39%	43%	54%	49%	45%	38%	40%	46%	44%	44%
Never	21%	16%	25%	20%	26%	22%	20%	27%	21%	22%	22%
Don't Know	2%	1%	1%	2%	2%	1%	3%	4%	3%	2%	1%
	(285)	(325)	(336)	(289)	(296)	(278)	(208)	(197)	(229)	(2,443)	(1,245)
- Visit a city park near your home?											
Daily	3%	5%	3%	2%	2%	2%	4%	5%	2%	3%	3%
Weekly	16%	19%	11%	10%	9%	8%	19%	10%	8%	12%	15%
Monthly	12%	16%	13%	12%	8%	14%	13%	11%	12%	12%	12%
A Few Times	39%	40%	45%	51%	40%	39%	35%	38%	33%	41%	38%
Never	26%	20%	27%	24%	40%	34%	27%	33%	41%	30%	31%
Don't Know	3%	0%	1%	1%	1%	2%	2%	3%	4%	2%	2%
	(280)	(318)	(335)	(284)	(285)	(271)	(197)	(188)	(224)	(2,382)	(1,218)

City Council District

	1	2	3	4	5	6	7	8	9	2013 City Total	2012 City Total
11 How do you rate the quality of the parks near your home in the the following categories:											
- Well-maintained landscaping?											
Very Good	32%	38%	33%	28%	16%	24%	27%	26%	15%	27%	27%
Good	43%	45%	45%	47%	38%	34%	41%	42%	43%	42%	42%
Neutral	12%	7%	10%	10%	23%	17%	19%	18%	20%	15%	14%
Bad	0%	1%	1%	-	3%	2%	3%	4%	3%	2%	2%
Very Bad	-	-	-	-	1%	-	3%	2%	1%	1%	1%
Don't Know	13%	10%	11%	15%	19%	24%	7%	9%	17%	14%	13%
	(285)	(324)	(331)	(287)	(289)	(277)	(207)	(194)	(226)	(2,420)	(1,217)
- Well-maintained facilities?											
Very Good	24%	30%	26%	24%	12%	19%	21%	24%	14%	22%	23%
Good	43%	46%	46%	44%	36%	36%	43%	38%	39%	42%	40%
Neutral	16%	11%	13%	14%	24%	18%	18%	19%	25%	17%	17%
Bad	2%	2%	2%	1%	4%	2%	5%	2%	1%	2%	3%
Very Bad	-	-	-	-	1%	-	2%	3%	2%	1%	1%
Don't Know	15%	12%	13%	17%	23%	25%	10%	14%	18%	17%	17%
	(280)	(322)	(330)	(286)	(283)	(271)	(203)	(188)	(224)	(2,387)	(1,205)

City Council District

	1	2	3	4	5	6	7	8	9	2013 City Total	2012 City Total
- Well-maintained playgrounds?											
Very Good	25%	30%	26%	25%	13%	20%	22%	26%	15%	23%	22%
Good	41%	41%	40%	40%	33%	29%	41%	39%	37%	38%	36%
Neutral	14%	10%	13%	14%	24%	20%	17%	18%	20%	16%	18%
Bad	0%	0%	1%	1%	3%	1%	1%	2%	4%	1%	2%
Very Bad	-	-	-	-	1%	0%	3%	3%	1%	1%	1%
Don't Know	20%	18%	21%	20%	26%	29%	15%	13%	23%	21%	22%
	(283)	(320)	(325)	(286)	(282)	(269)	(201)	(189)	(226)	(2,381)	(1,212)

12 In the past 12 months, did anyone in your household participate in a Chattanooga Parks and Recreation activity?

Yes	17%	20%	13%	13%	23%	14%	22%	22%	26%	18%	15%
No	83%	80%	87%	87%	77%	86%	78%	78%	74%	82%	85%
	(271)	(311)	(318)	(276)	(284)	(263)	(195)	(193)	(228)	(2,339)	(1,194)

13 How satisfied are you with the City's recreation programs, classes and events held at community centers, pools, or sports facilities:

- Affordability?											
Very Satisfied	6%	12%	7%	5%	12%	6%	14%	12%	13%	9%	7%
Satisfied	17%	17%	15%	19%	24%	15%	21%	20%	22%	19%	17%
Neutral	14%	16%	17%	19%	22%	22%	18%	21%	16%	18%	19%
Somewhat Dissatisfied	1%	2%	2%	2%	4%	2%	4%	3%	3%	2%	2%
Very Dissatisfied	0%	1%	0%	0%	1%	0%	2%	2%	0%	1%	2%
Don't Know	61%	52%	59%	55%	37%	54%	42%	43%	46%	51%	53%
	(279)	(312)	(327)	(274)	(283)	(271)	(204)	(196)	(223)	(2,369)	(1,200)
- Variety?											
Very Satisfied	4%	10%	6%	3%	10%	4%	11%	9%	11%	7%	5%
Satisfied	17%	18%	14%	19%	22%	12%	17%	17%	21%	17%	17%
Neutral	18%	18%	19%	19%	23%	24%	20%	23%	16%	20%	21%
Somewhat Dissatisfied	2%	2%	2%	2%	5%	4%	6%	5%	3%	3%	3%
Very Dissatisfied	-	0%	-	-	1%	0%	4%	2%	2%	1%	1%
Don't Know	59%	53%	60%	56%	40%	54%	42%	45%	47%	51%	53%
	(277)	(307)	(325)	(272)	(278)	(267)	(199)	(187)	(219)	(2,331)	(1,181)

City Council District

	1	2	3	4	5	6	7	8	9	2013 City Total	2012 City Total
- Quality of instruction, coaching, leadership, etc?											
Very Satisfied	4%	8%	5%	3%	8%	4%	11%	9%	12%	7%	5%
Satisfied	14%	15%	11%	15%	20%	12%	13%	18%	17%	15%	14%
Neutral	18%	19%	21%	18%	25%	22%	22%	22%	18%	20%	22%

City Council District

	1	2	3	4	5	6	7	8	9	2013 City Total	2012 City Total
Somewhat Dissatisfied	1%	1%	1%	3%	3%	3%	5%	4%	5%	3%	2%
Very Dissatisfied	1%	-	-	-	2%	1%	3%	1%	0%	1%	1%
Don't Know	63%	57%	61%	62%	42%	59%	48%	46%	48%	55%	56%
	(274)	(308)	(324)	(273)	(280)	(265)	(200)	(188)	(221)	(2,333)	(1,184)
14 How do you rate traffic flow (congestion) on major streets and thoroughfares, excluding freeways:											
- During peak hours, that is 7-9am and 3:30-6pm?											
Very Good	3%	5%	4%	2%	1%	2%	5%	5%	3%	3%	4%
Good	39%	38%	34%	20%	30%	35%	37%	39%	30%	33%	35%
Neutral	24%	26%	25%	22%	27%	22%	23%	24%	30%	25%	24%
Bad	23%	22%	25%	38%	31%	30%	22%	21%	26%	27%	24%
Very Bad	9%	6%	8%	16%	8%	9%	9%	8%	7%	9%	10%
Don't Know	2%	3%	3%	2%	4%	1%	4%	5%	3%	3%	3%
	(282)	(325)	(335)	(287)	(294)	(276)	(206)	(200)	(231)	(2,436)	(1,233)
- During off-peak traffic hours?											
Very Good	23%	28%	24%	15%	17%	21%	24%	17%	15%	21%	22%
Good	57%	50%	49%	49%	46%	53%	41%	45%	52%	49%	48%
Neutral	12%	13%	17%	20%	24%	13%	22%	22%	18%	18%	18%
Bad	6%	5%	7%	12%	7%	9%	8%	10%	10%	8%	7%
Very Bad	2%	2%	1%	2%	2%	2%	2%	2%	1%	2%	2%
Don't Know	1%	2%	1%	1%	4%	1%	3%	5%	4%	2%	3%
	(281)	(323)	(334)	(284)	(294)	(271)	(205)	(195)	(228)	(2,415)	(1,221)
15 How do you rate City streets on:											
- Smoothness?											
Very Good	5%	5%	3%	2%	1%	3%	4%	6%	3%	3%	3%
Good	30%	34%	28%	29%	26%	37%	23%	31%	30%	30%	31%
Neutral	24%	25%	21%	27%	25%	24%	26%	23%	21%	24%	21%
Bad	27%	29%	34%	33%	33%	26%	32%	28%	31%	30%	32%
Very Bad	13%	7%	14%	9%	13%	9%	15%	12%	16%	12%	13%
Don't Know	1%	1%	0%	0%	1%	1%	-	2%	0%	1%	1%
	(281)	(325)	(335)	(290)	(297)	(276)	(205)	(199)	(229)	(2,437)	(1,233)
- Cleanliness?											
Very Good	7%	8%	6%	5%	4%	8%	5%	8%	4%	6%	5%
Good	49%	51%	47%	51%	38%	45%	38%	37%	41%	45%	46%
Neutral	25%	26%	32%	24%	35%	31%	39%	29%	28%	30%	28%
Bad	13%	9%	11%	15%	17%	14%	14%	18%	20%	14%	15%
Very Bad	4%	5%	3%	5%	5%	2%	4%	8%	6%	4%	5%
Don't Know	2%	1%	0%	0%	1%	1%	-	2%	0%	1%	1%
	(283)	(325)	(335)	(288)	(298)	(274)	(204)	(199)	(229)	(2,435)	(1,229)

	City Council District									2013 City Total	2012 City Total
	1	2	3	4	5	6	7	8	9		
- Speeding vehicles?											
Very Good	4%	4%	2%	2%	1%	2%	4%	5%	2%	3%	2%
Good	26%	25%	24%	29%	19%	27%	21%	24%	20%	24%	25%
Neutral	28%	31%	27%	30%	30%	26%	31%	26%	31%	29%	28%
Bad	30%	28%	31%	27%	30%	30%	27%	28%	30%	29%	30%
Very Bad	10%	11%	13%	12%	18%	12%	15%	16%	16%	13%	12%
Don't Know	1%	2%	2%	0%	3%	2%	2%	2%	1%	2%	2%
	(281)	(323)	(333)	(289)	(293)	(274)	(207)	(197)	(231)	(2,428)	(1,229)

	City Council District									2013 City Total	2012 City Total
	1	2	3	4	5	6	7	8	9		
- Safety of pedestrians?											
Very Good	6%	5%	4%	3%	2%	5%	4%	5%	4%	4%	4%
Good	40%	39%	33%	35%	32%	36%	29%	38%	31%	35%	36%
Neutral	30%	27%	33%	33%	33%	27%	36%	27%	30%	31%	31%
Bad	18%	19%	19%	17%	20%	21%	18%	22%	25%	19%	18%
Very Bad	4%	8%	8%	7%	8%	8%	10%	8%	7%	7%	8%
Don't Know	1%	3%	4%	5%	4%	4%	3%	2%	3%	3%	3%
	(280)	(324)	(335)	(288)	(293)	(273)	(206)	(200)	(230)	(2,429)	(1,230)

- Safety of bicyclists?											
Very Good	5%	4%	3%	3%	3%	3%	3%	5%	4%	4%	3%
Good	26%	22%	22%	22%	24%	30%	25%	28%	23%	25%	25%
Neutral	30%	27%	29%	37%	33%	28%	32%	32%	30%	31%	30%
Bad	22%	29%	24%	21%	22%	22%	22%	19%	22%	23%	23%
Very Bad	10%	12%	13%	9%	9%	11%	11%	9%	12%	11%	12%
Don't Know	7%	7%	9%	8%	9%	6%	6%	7%	9%	8%	8%
	(282)	(323)	(336)	(289)	(296)	(271)	(205)	(199)	(230)	(2,431)	(1,229)

16 Has a new commercial development been completed in or near your neighborhood in the last 12 months?											
Yes	23%	29%	21%	61%	24%	36%	30%	24%	21%	30%	29%
No	77%	71%	79%	39%	76%	64%	70%	76%	79%	70%	71%
	(281)	(319)	(326)	(286)	(288)	(274)	(201)	(192)	(233)	(2,400)	(1,217)

If yes, how do you rate it on the following:

- Attractiveness?											
Very Good	25%	32%	20%	33%	29%	38%	59%	27%	13%	32%	27%
Good	54%	48%	51%	50%	62%	47%	32%	45%	60%	50%	50%
Neutral	16%	11%	17%	11%	8%	11%	3%	18%	21%	12%	15%
Bad	2%	4%	8%	3%	-	3%	2%	2%	4%	3%	4%
Very Bad	3%	4%	5%	2%	-	1%	-	5%	2%	2%	2%
Don't Know	-	-	-	1%	2%	-	3%	2%	-	1%	1%

City Council District

	1	2	3	4	5	6	7	8	9	2013 City Total	2012 City Total
- Improvement to your neighborhood as a place to live?	(63)	(91)	(65)	(174)	(65)	(100)	(59)	(44)	(47)	(708)	(342)
Very Good	20%	28%	18%	17%	23%	16%	58%	26%	11%	23%	21%
Good	46%	43%	36%	32%	51%	34%	23%	40%	34%	37%	36%
Neutral	20%	20%	26%	36%	20%	31%	11%	19%	32%	26%	27%
Bad	5%	3%	11%	6%	-	14%	5%	7%	11%	7%	8%
Very Bad	7%	4%	9%	2%	3%	4%	-	7%	9%	4%	6%
Don't Know	2%	1%	-	6%	3%	1%	4%	2%	2%	3%	3%
	(59)	(89)	(66)	(173)	(65)	(96)	(57)	(43)	(44)	(692)	(332)

17

Has a new residential development been completed in or near your neighborhood in the last 12 months?

Yes	37%	38%	18%	34%	8%	11%	26%	26%	15%	24%	27%
No	63%	62%	82%	66%	92%	89%	74%	74%	85%	76%	73%
	(278)	(317)	(327)	(282)	(293)	(270)	(197)	(192)	(232)	(2,388)	(1,211)

City Council District

	1	2	3	4	5	6	7	8	9	2013 City Total	2012 City Total
If yes, how do you rate it on the following:											
- Attractiveness?											
Very Good	44%	27%	33%	26%	29%	24%	46%	37%	33%	34%	36%
Good	46%	31%	40%	53%	59%	48%	46%	49%	45%	44%	40%
Neutral	6%	22%	13%	15%	12%	14%	2%	6%	18%	13%	15%
Bad	1%	8%	11%	4%	-	3%	2%	2%	3%	5%	4%
Very Bad	3%	10%	2%	-	-	3%	-	4%	-	3%	3%
Don't Know	-	1%	2%	2%	-	7%	4%	2%	-	2%	2%
	(102)	(118)	(55)	(95)	(17)	(29)	(50)	(49)	(33)	(548)	(326)
- Improvement to your neighborhood as a place to live?											
Very Good	34%	30%	27%	17%	25%	22%	43%	32%	26%	29%	31%
Good	36%	21%	31%	43%	44%	37%	32%	45%	35%	34%	28%
Neutral	22%	24%	25%	25%	25%	30%	17%	11%	29%	23%	23%
Bad	5%	12%	7%	8%	-	-	6%	2%	3%	7%	9%
Very Bad	3%	11%	7%	5%	-	4%	-	6%	3%	6%	6%
Don't Know	1%	2%	2%	2%	6%	7%	2%	4%	3%	2%	4%
	(101)	(117)	(55)	(93)	(16)	(27)	(47)	(47)	(31)	(534)	(321)

18

How do you rate your neighborhood on:

- Housing affordability?											
Very Good	15%	13%	20%	15%	12%	15%	13%	14%	10%	14%	17%
Good	54%	50%	53%	58%	53%	59%	47%	46%	54%	53%	50%
Neutral	21%	23%	21%	17%	20%	14%	25%	24%	19%	20%	19%

City Council District

	1	2	3	4	5	6	7	8	9	2013 City Total	2012 City Total
Bad	3%	9%	3%	6%	6%	7%	8%	7%	7%	6%	7%
Very Bad	1%	2%	1%	1%	2%	1%	2%	4%	3%	2%	2%
Don't Know	6%	2%	3%	3%	7%	4%	5%	5%	7%	4%	5%
	(284)	(322)	(333)	(288)	(285)	(274)	(210)	(194)	(228)	(2,418)	(1,221)
- Physical condition of housing?											
Very Good	21%	18%	23%	22%	7%	17%	15%	9%	8%	16%	17%
Good	48%	53%	53%	55%	46%	58%	36%	39%	42%	49%	49%
Neutral	22%	23%	20%	16%	30%	20%	26%	21%	27%	23%	21%
Bad	4%	5%	3%	5%	14%	2%	15%	22%	15%	9%	9%
Very Bad	1%	1%	0%	1%	2%	1%	4%	7%	6%	2%	3%
Don't Know	3%	0%	1%	2%	1%	1%	3%	2%	2%	2%	1%
	(282)	(320)	(337)	(289)	(290)	(275)	(208)	(196)	(227)	(2,424)	(1,223)
- Closeness of parks or open spaces?											
Very Good	15%	31%	20%	19%	9%	13%	20%	12%	8%	17%	19%
Good	50%	46%	45%	52%	41%	41%	48%	47%	38%	45%	42%
Neutral	21%	16%	26%	20%	29%	28%	18%	24%	27%	23%	22%
Bad	6%	5%	5%	3%	11%	10%	9%	11%	15%	8%	10%
Very Bad	3%	1%	1%	1%	4%	1%	1%	4%	5%	2%	2%
Don't Know	5%	2%	4%	4%	6%	7%	5%	3%	6%	5%	5%
	(283)	(320)	(331)	(284)	(285)	(274)	(206)	(197)	(229)	(2,409)	(1,223)
- Walking distance to public transit?											
Very Good	3%	22%	4%	6%	9%	14%	34%	22%	21%	14%	15%
Good	10%	31%	14%	18%	39%	30%	41%	45%	43%	29%	30%
Neutral	16%	22%	20%	18%	24%	22%	11%	20%	13%	19%	16%
Bad	24%	12%	22%	25%	16%	12%	4%	5%	13%	16%	16%
Very Bad	27%	4%	22%	13%	7%	4%	1%	3%	4%	10%	11%
Don't Know	20%	8%	17%	20%	6%	16%	9%	5%	6%	12%	12%
	(283)	(323)	(329)	(288)	(289)	(273)	(209)	(197)	(228)	(2,419)	(1,223)

City Council District

	1	2	3	4	5	6	7	8	9	2013 City Total	2012 City Total
- Access to shopping and other services?											
Very Good	21%	32%	38%	52%	15%	45%	21%	6%	11%	28%	28%
Good	48%	46%	47%	41%	48%	45%	45%	32%	38%	44%	42%
Neutral	16%	15%	10%	5%	22%	7%	17%	27%	20%	15%	15%
Bad	8%	6%	4%	1%	10%	3%	11%	22%	21%	9%	9%
Very Bad	6%	0%	1%	0%	4%	-	2%	11%	8%	3%	4%
Don't Know	1%	1%	0%	1%	1%	1%	3%	2%	3%	1%	2%
	(282)	(323)	(335)	(287)	(291)	(276)	(206)	(196)	(228)	(2,424)	(1,226)
- On-street parking?											

City Council District

	1	2	3	4	5	6	7	8	9	2013 City Total	2012 City Total
Very Good	6%	16%	8%	8%	3%	8%	13%	6%	7%	8%	10%
Good	24%	34%	20%	25%	22%	24%	33%	37%	27%	27%	26%
Neutral	30%	22%	36%	28%	37%	31%	26%	23%	25%	29%	29%
Bad	20%	17%	16%	17%	24%	16%	20%	21%	23%	19%	19%
Very Bad	11%	7%	8%	10%	9%	7%	5%	9%	14%	9%	8%
Don't Know	11%	4%	11%	13%	5%	13%	3%	4%	5%	8%	8%
	(276)	(322)	(329)	(285)	(287)	(271)	(205)	(198)	(226)	(2,399)	(1,212)
- Street lighting?											
Very Good	12%	21%	14%	13%	7%	15%	16%	10%	10%	13%	14%
Good	48%	50%	44%	43%	48%	55%	50%	47%	54%	49%	48%
Neutral	22%	16%	22%	19%	19%	15%	16%	21%	18%	19%	19%
Bad	10%	10%	11%	16%	17%	10%	13%	13%	10%	12%	12%
Very Bad	5%	3%	6%	7%	7%	5%	3%	10%	7%	6%	4%
Don't Know	2%	0%	3%	2%	2%	1%	1%	1%	0%	1%	2%
	(281)	(323)	(331)	(289)	(292)	(273)	(208)	(197)	(233)	(2,427)	(1,231)
- Availability of sidewalks?											
Very Good	16%	18%	9%	16%	2%	5%	23%	18%	8%	12%	13%
Good	23%	22%	12%	20%	12%	21%	37%	41%	31%	23%	24%
Neutral	15%	15%	19%	15%	23%	22%	13%	22%	16%	18%	16%
Bad	17%	20%	24%	21%	31%	24%	14%	10%	22%	21%	21%
Very Bad	25%	23%	34%	25%	28%	23%	10%	10%	21%	23%	23%
Don't Know	3%	2%	2%	3%	4%	4%	2%	1%	3%	3%	3%
	(281)	(325)	(329)	(289)	(294)	(272)	(209)	(200)	(232)	(2,431)	(1,224)
19 How do you rate Chattanooga as a place to do business?											
Very Good	15%	19%	20%	17%	9%	19%	15%	16%	13%	16%	15%
Good	56%	48%	46%	49%	47%	54%	47%	40%	45%	48%	46%
Neutral	13%	17%	21%	17%	27%	14%	19%	26%	25%	20%	21%
Bad	2%	2%	3%	2%	5%	1%	4%	5%	5%	3%	4%
Very Bad	1%	1%	1%	0%	0%	0%	1%	0%	1%	1%	1%
Don't Know	14%	13%	10%	14%	12%	12%	15%	12%	10%	12%	12%
	(279)	(326)	(338)	(288)	(296)	(279)	(209)	(201)	(231)	(2,447)	(1,240)
Do you own a business in Chattanooga?											
Yes	11%	17%	13%	13%	9%	9%	11%	9%	15%	12%	12%
No	89%	83%	87%	87%	91%	91%	89%	91%	85%	88%	88%
	(258)	(295)	(305)	(269)	(269)	(254)	(186)	(178)	(213)	(2,227)	(1,215)

City Council District

	1	2	3	4	5	6	7	8	9	2013 City Total	2012 City Total
If yes, how many employees does your business employ?											

City Council District

	1	2	3	4	5	6	7	8	9	2013 City Total	2012 City Total
Self	46%	41%	31%	45%	40%	45%	47%	50%	50%	43%	51%
1	8%	2%	11%	6%	25%	5%	13%	-	12%	9%	7%
2 to 10	38%	30%	46%	32%	35%	45%	20%	38%	23%	34%	29%
11 to 50	4%	20%	9%	10%	-	5%	20%	-	12%	10%	8%
51 to 150	-	5%	3%	3%	-	-	-	-	4%	2%	3%
151+	4%	2%	-	3%	-	-	-	13%	-	2%	3%
	(24)	(44)	(35)	(31)	(20)	(20)	(15)	(8)	(26)	(223)	(118)
<p>20 In the last 12 months, about how many times, if ever, have you or other household members participated in the following activities in Chattanooga:</p>											
- Called 3-1-1 about public services											
Never	38%	24%	30%	34%	17%	33%	23%	22%	17%	27%	29%
Once or Twice	31%	36%	33%	35%	38%	32%	43%	44%	46%	37%	36%
3 to 5 Times	19%	30%	26%	24%	34%	24%	26%	22%	25%	26%	25%
6 to 10 Times	10%	8%	8%	6%	9%	8%	3%	6%	7%	7%	9%
More than 10 Times	2%	2%	3%	2%	2%	4%	4%	5%	5%	3%	2%
	(281)	(326)	(334)	(286)	(297)	(276)	(204)	(198)	(232)	(2,434)	(1,225)
- Ridden a local bus (CARTA)											
Never	87%	84%	88%	91%	81%	85%	59%	53%	69%	79%	81%
Once or Twice	9%	11%	8%	6%	11%	7%	19%	18%	14%	11%	9%
3 to 5 Times	2%	2%	1%	2%	4%	1%	8%	7%	4%	3%	3%
6 to 10 Times	1%	2%	0%	0%	1%	2%	3%	8%	2%	2%	2%
More than 10 Times	1%	1%	3%	1%	3%	4%	11%	15%	12%	5%	5%
	(281)	(324)	(333)	(283)	(293)	(275)	(203)	(200)	(232)	(2,424)	(1,223)
- Visited a Chattanooga Public Library branch											
Never	56%	44%	50%	63%	45%	59%	43%	37%	36%	49%	48%
Once or Twice	25%	28%	25%	20%	33%	21%	25%	30%	34%	27%	27%
3 to 5 Times	10%	12%	10%	10%	11%	9%	12%	16%	13%	11%	12%
6 to 10 Times	3%	8%	6%	4%	5%	5%	8%	8%	4%	6%	6%
More than 10 Times	6%	8%	9%	3%	6%	6%	11%	9%	13%	8%	8%
	(285)	(323)	(338)	(286)	(290)	(275)	(201)	(196)	(231)	(2,425)	(1,230)
- Attended an event at Memorial Auditorium or Tivoli											
Never	48%	40%	43%	45%	39%	44%	37%	33%	35%	41%	N/A
Once or Twice	40%	42%	37%	40%	41%	44%	46%	46%	46%	42%	N/A
3 to 5 Times	10%	14%	15%	13%	15%	8%	13%	16%	16%	13%	N/A
6 to 10 Times	1%	3%	3%	1%	3%	3%	3%	3%	2%	2%	N/A
More than 10 Times	1%	1%	1%	1%	2%	1%	2%	2%	1%	1%	N/A
	(284)	(324)	(336)	(285)	(291)	(275)	(202)	(194)	(231)	(2,422)	N/A
- Used/visited McKamey Animal Center											
Never	72%	67%	66%	75%	73%	76%	74%	75%	75%	72%	75%

City Council District

	1	2	3	4	5	6	7	8	9	2013 City Total	2012 City Total
Once or Twice	21%	27%	26%	23%	24%	21%	18%	22%	22%	23%	20%
3 to 5 Times	4%	4%	7%	2%	3%	2%	6%	3%	3%	4%	4%
6 to 10 Times	1%	1%	1%	0%	-	1%	0%	1%	0%	1%	0%
More than 10 Times	2%	1%	1%	-	-	0%	1%	-	-	1%	1%
	(284)	(321)	(338)	(284)	(293)	(272)	(202)	(195)	(228)	(2,417)	(1,227)

City Council District

	1	2	3	4	5	6	7	8	9	2013 City Total	2012 City Total
- Visited the Chattanooga.gov website											
Never	48%	40%	44%	44%	49%	47%	44%	57%	52%	47%	50%
Once or Twice	27%	29%	28%	25%	27%	24%	28%	18%	27%	26%	25%
3 to 5 Times	15%	19%	13%	19%	16%	18%	16%	13%	9%	16%	15%
6 to 10 Times	4%	8%	10%	7%	5%	5%	6%	7%	7%	7%	6%
More than 10 Times	6%	4%	4%	6%	3%	5%	6%	5%	5%	5%	4%
	(233)	(268)	(259)	(236)	(241)	(233)	(158)	(159)	(180)	(1,967)	(1,010)
- Been involved in a community project or attended a public meeting											
Never	63%	64%	65%	66%	59%	66%	54%	52%	51%	61%	63%
Once or Twice	27%	22%	25%	23%	27%	26%	26%	31%	28%	26%	24%
3 to 5 Times	5%	8%	4%	6%	9%	4%	9%	9%	15%	7%	8%
6 to 10 Times	1%	3%	5%	1%	3%	2%	6%	3%	4%	3%	3%
More than 10 Times	3%	3%	1%	4%	2%	1%	6%	5%	3%	3%	2%
	(275)	(319)	(329)	(275)	(281)	(263)	(194)	(191)	(220)	(2,347)	(1,162)

21 Overall, how do you rate the quality of each of the following services:

- 3-1-1											
Very Good	26%	31%	28%	24%	29%	24%	30%	30%	26%	28%	26%
Good	34%	35%	33%	37%	44%	37%	38%	39%	44%	38%	35%
Neutral	14%	14%	16%	10%	11%	16%	13%	13%	16%	14%	14%
Bad	2%	3%	4%	2%	4%	5%	3%	4%	3%	3%	5%
Very Bad	-	1%	1%	1%	1%	1%	1%	1%	0%	1%	1%
Don't Know	24%	15%	18%	25%	11%	18%	16%	14%	10%	17%	18%
	(282)	(321)	(334)	(285)	(293)	(268)	(203)	(196)	(225)	(2,407)	(1,212)
- Bus services (CARTA)											
Very Good	4%	8%	3%	4%	10%	7%	19%	26%	19%	10%	8%
Good	17%	18%	13%	12%	24%	16%	27%	32%	28%	20%	20%
Neutral	19%	20%	23%	23%	22%	26%	18%	17%	17%	21%	18%
Bad	3%	2%	1%	1%	3%	1%	4%	2%	1%	2%	2%
Very Bad	2%	1%	1%	0%	1%	1%	-	1%	0%	1%	1%
Don't Know	55%	52%	60%	58%	41%	50%	32%	22%	35%	47%	49%

City Council District											
	1	2	3	4	5	6	7	8	9	2013 City Total	2012 City Total
- Experience at Memorial Auditorium and/or Tivoli	(279)	(316)	(325)	(281)	(292)	(270)	(207)	(192)	(224)	(2,386)	(1,222)
Very Good	20%	23%	19%	17%	17%	17%	23%	19%	14%	19%	N/A
Good	32%	33%	36%	36%	42%	38%	35%	39%	48%	37%	N/A
Neutral	18%	15%	14%	15%	15%	15%	15%	16%	15%	15%	N/A
Bad	0%	1%	1%	1%	0%	1%	1%	2%	1%	1%	N/A
Very Bad	1%	0%	-	-	0%	-	-	1%	-	0%	N/A
Don't Know	29%	28%	29%	31%	25%	30%	26%	24%	22%	27%	N/A
	(280)	(313)	(329)	(284)	(287)	(270)	(199)	(197)	(218)	(2,377)	N/A
- Animal control (McKamey)											
Very Good	11%	13%	11%	7%	12%	9%	9%	8%	6%	10%	7%
Good	18%	24%	23%	16%	17%	21%	19%	21%	22%	20%	20%
Neutral	21%	20%	19%	21%	25%	20%	23%	18%	24%	21%	24%
Bad	3%	4%	3%	3%	5%	3%	4%	4%	5%	4%	4%
Very Bad	1%	2%	2%	0%	1%	1%	1%	4%	1%	1%	2%
Don't Know	46%	38%	43%	52%	39%	46%	45%	45%	41%	44%	43%
	(279)	(310)	(332)	(283)	(284)	(268)	(198)	(194)	(222)	(2,370)	(1,208)

City Council District											
	1	2	3	4	5	6	7	8	9	2013 City Total	2012 City Total
- Public libraries											
Very Good	15%	18%	17%	10%	19%	17%	23%	22%	19%	17%	15%
Good	33%	34%	36%	27%	39%	28%	35%	38%	41%	34%	35%
Neutral	16%	20%	17%	19%	16%	19%	10%	17%	17%	17%	19%
Bad	2%	3%	1%	1%	1%	2%	1%	1%	1%	2%	2%
Very Bad	0%	0%	1%	0%	0%	0%	0%	1%	-	0%	1%
Don't Know	34%	23%	29%	42%	24%	33%	29%	23%	22%	29%	28%
	(282)	(319)	(332)	(284)	(289)	(273)	(205)	(195)	(223)	(2,402)	(1,218)
- Chattanooga.gov Website											
Very Good	10%	10%	13%	8%	13%	12%	13%	11%	12%	11%	10%
Good	31%	35%	33%	36%	31%	32%	43%	29%	27%	33%	31%
Neutral	25%	26%	20%	21%	24%	22%	13%	23%	26%	23%	26%
Bad	1%	2%	2%	1%	0%	4%	2%	2%	0%	2%	2%
Very Bad	0%	1%	1%	0%	0%	-	1%	1%	-	0%	0%
Don't Know	33%	25%	32%	33%	31%	30%	29%	35%	34%	31%	31%
	(280)	(314)	(327)	(283)	(284)	(269)	(198)	(189)	(218)	(2,362)	(1,215)
22 Overall, how do you rate following aspects of City government performance:											
- Value of services for City taxes paid											
Very Good	5%	10%	7%	5%	5%	7%	7%	8%	7%	7%	5%

City Council District

	1	2	3	4	5	6	7	8	9	2013 City Total	2012 City Total
Good	39%	37%	35%	37%	35%	34%	36%	31%	31%	35%	35%
Neutral	32%	32%	31%	30%	33%	33%	32%	33%	33%	32%	30%
Bad	12%	12%	18%	15%	14%	14%	13%	9%	15%	14%	16%
Very Bad	7%	2%	4%	6%	6%	3%	4%	6%	4%	5%	6%
Don't Know	5%	6%	5%	8%	8%	9%	7%	13%	10%	8%	8%
	(281)	(321)	(337)	(289)	(291)	(274)	(207)	(198)	(231)	(2,429)	(1,230)
- Overall direction the City is taking											
Very Good	12%	16%	11%	8%	8%	12%	14%	10%	10%	11%	10%
Good	45%	47%	42%	43%	39%	41%	43%	38%	36%	42%	38%
Neutral	30%	27%	29%	32%	34%	30%	25%	31%	29%	30%	29%
Bad	5%	4%	10%	7%	6%	7%	7%	8%	10%	7%	11%
Very Bad	4%	1%	2%	2%	2%	1%	3%	2%	2%	2%	5%
Don't Know	5%	5%	6%	9%	11%	8%	8%	11%	13%	8%	7%
	(281)	(321)	(336)	(288)	(293)	(271)	(207)	(198)	(230)	(2,425)	(1,227)
- Welcoming citizen involvement											
Very Good	11%	15%	6%	6%	6%	10%	13%	9%	12%	9%	8%
Good	35%	35%	34%	34%	37%	32%	36%	37%	25%	34%	31%
Neutral	31%	30%	35%	34%	31%	35%	28%	26%	38%	32%	34%
Bad	4%	4%	9%	5%	7%	5%	8%	8%	7%	6%	8%
Very Bad	3%	2%	1%	2%	3%	3%	2%	2%	3%	2%	4%
Don't Know	16%	14%	15%	19%	17%	16%	14%	18%	15%	16%	16%
	(280)	(321)	(334)	(288)	(288)	(271)	(207)	(197)	(228)	(2,414)	(1,221)
23 What is your sex?											
Male	39%	41%	45%	45%	33%	36%	36%	31%	34%	38%	40%
Female	61%	59%	55%	55%	67%	64%	64%	69%	66%	62%	60%
	(280)	(325)	(329)	(285)	(296)	(274)	(207)	(202)	(235)	(2,433)	(1,222)
24 What is your age?											
Under 20	-	-	-	-	0%	-	-	0%	-	0%	0%
20-29	9%	8%	3%	6%	4%	9%	12%	6%	5%	7%	8%
30-44	16%	19%	12%	19%	14%	18%	16%	12%	13%	15%	18%
45-59	24%	26%	27%	29%	26%	26%	33%	32%	33%	28%	27%
60-74	33%	29%	36%	31%	37%	27%	28%	37%	37%	33%	30%
Over 74	18%	19%	21%	15%	18%	19%	11%	13%	13%	17%	17%
	(283)	(325)	(335)	(288)	(299)	(274)	(209)	(202)	(237)	(2,452)	(1,240)

City Council District

	1	2	3	4	5	6	7	8	9	2013 City Total	2012 City Total
25 How many years have you lived in Chattanooga?											
Less than 5	13%	12%	9%	15%	4%	15%	13%	6%	6%	10%	12%
5-10 years	11%	10%	7%	18%	7%	9%	12%	6%	8%	10%	10%

City Council District

	1	2	3	4	5	6	7	8	9	2013 City Total	2012 City Total
11-20 years	10%	14%	10%	11%	8%	11%	10%	12%	9%	11%	10%
More than 20 years	66%	63%	74%	56%	81%	65%	66%	75%	77%	69%	68%
	(285)	(328)	(339)	(288)	(299)	(275)	(207)	(203)	(235)	(2,459)	(1,242)
26 Do you own your home, rent your home, or live with someone (rent-free)?											
Own	79%	83%	80%	79%	82%	66%	60%	62%	69%	75%	76%
Rent	20%	16%	19%	19%	17%	33%	36%	37%	30%	24%	23%
Live with Someone (rent-free)	1%	1%	0%	2%	1%	1%	3%	1%	1%	1%	1%
	(283)	(324)	(335)	(287)	(296)	(276)	(206)	(202)	(232)	(2,441)	(1,243)
27 In the past 12 months, what was your (individual) pre-tax income?											
No income	5%	3%	3%	3%	5%	4%	3%	6%	6%	4%	4%
Less than \$20,000	15%	13%	11%	7%	22%	18%	35%	40%	32%	20%	20%
\$20,000 - \$34,999	22%	18%	24%	21%	29%	25%	29%	27%	24%	24%	25%
\$35,000 - \$74,999	36%	36%	37%	41%	36%	35%	22%	18%	28%	33%	32%
\$75,000 - \$149,999	18%	18%	20%	19%	7%	14%	9%	6%	6%	14%	14%
\$150,000 or more	4%	11%	5%	8%	1%	4%	2%	3%	4%	5%	5%
	(258)	(290)	(301)	(264)	(268)	(252)	(193)	(189)	(210)	(2,225)	(1,135)
28 Which of these is closest to describing your ethnic background?											
Caucasian/White	96%	95%	89%	84%	42%	78%	63%	31%	43%	72%	72%
African-American/ Black	2%	3%	7%	7%	54%	15%	33%	65%	54%	24%	23%
Asian or Pacific Islander	1%	2%	1%	5%	1%	3%	0%	0%	0%	2%	2%
Native American/Indian	-	-	0%	0%	1%	1%	0%	1%	1%	1%	0%
Hispanic/Latino	0%	1%	1%	4%	1%	1%	1%	0%	1%	1%	1%
Other	1%	0%	1%	-	2%	2%	2%	2%	1%	1%	2%
	(285)	(323)	(332)	(285)	(293)	(273)	(203)	(202)	(231)	(2,427)	(1,218)
29 How much education have you completed?											
Elementary	1%	1%	1%	-	2%	0%	2%	-	1%	1%	0%
Some high school	4%	2%	2%	3%	8%	4%	14%	13%	8%	6%	5%
High school graduate	20%	14%	16%	15%	20%	15%	19%	26%	20%	18%	18%
Some college	25%	27%	29%	28%	35%	31%	23%	27%	33%	29%	27%
College grad or more	50%	56%	52%	55%	36%	49%	41%	34%	38%	47%	49%
	(284)	(327)	(339)	(288)	(298)	(274)	(207)	(201)	(234)	(2,452)	(1,237)
Response Rates	27%	31%	32%	28%	28%	27%	21%	20%	23%	26%	24%
Margin of Error	±5.68	±5.3	±5.2	±5.63	±5.55	±5.77	±6.67	±6.75	±6.26	±1.93	±2.74

NOTES:

- 1. Percents may not add to 100 due to rounding.
- 2. Council district totals may not add to City total.

City Council District									2013 City Total	2012 City Total
1	2	3	4	5	6	7	8	9		
