

Date: December 10, 2013

Subject: Official Statement

From: Rhodes Storage

To whom it may concern...

It is against our policy here at Rhodes Storage for a tenant to physically occupy their unit. Our units are for the purpose of storing commercial and household items only. We found evidence that the tenant was occupying the unit during business hours. Our management team alerted authorities and fully cooperated with their investigation. This included handing over requested video surveillance footage.

We have a zero tolerance policy for this type of behavior in our facilities and strongly feel that appropriate action was taken. It is our number one priority to provide safe, clean, secured storage for our valued customers.

We have no further comment regarding this matter.

Rhodes Storage Management