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STATE OF TENNESSEE
HEALTH CARE FINANCE AND ADMINISTRATION
Eligibility Appeals Unit
P.O. Box 23650
Nashville, Tennessee 37202-3650

Case ID: [REDACTED] (the number we use to track your appeal.)

Oct 20, 2014

Dear [REDACTED]:

A decision has been made on your application for TennCare benefits. You will get another letter telling you what TennCare decided.

Since we made a decision on your application, you don't need a hearing for this problem anymore. So, we are closing your appeal about the delay in working your application.

This letter is only for your appeal.

Do you need help with this letter? Is it because you have a health, mental health, or learning problem or a disability? Or, do you need help in another language? If so, you have a right to get help, and we can help you. Call the Tennessee Health Connection at 1-855-259-0701.

- Do you have a mental illness and need help with this letter?
The TennCare Advocacy Program can help you.
Call them for free at 1-800-758-1638.
- If you have a hearing or speech problem you can call our Tennessee Relay Service (TNRS) at 1-800-848-0298. Then ask for the Tennessee Health Connection at 1-855-259-0701 and choose option 4.

(Habla español y necesita ayuda con esta carta? Llámenos gratis al 1-855-259-0701.

We do not allow unfair treatment in TennCare. No one is treated in a different way because of race, color, birthplace, religion, language, sex, age, or disability. Do you think you've been treated unfairly? Do you have more questions or need more help? If you think you've been treated unfairly, call the Tennessee Health Connection for free at 1-855-259-0701.