



STATE OF TENNESSEE  
DEPARTMENT OF COMMERCE AND INSURANCE  
500 JAMES ROBERTSON PARKWAY  
DAVY CROCKETT TOWER  
NASHVILLE, TENNESSEE 37243  
PHONE: (615) 741-3072  
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VIA CERTIFIED AND U.S. MAIL  
7016-2070-0000-9174-7351

April 24, 2017

Best Buy Auto & Leasing  
150 Spring Hollow Rd., SW.  
Cleveland, TN 37311

**RE: Tennessee Motor Vehicle Commission  
Complaint #: 2016072841  
Letter of Warning**

Dear Best Buy Auto & Leasing,

I serve as legal counsel for the Tennessee Motor Vehicle Commission ("the Commission"). The Commission opened a complaint against you following receipt of allegations that you engaged in off-site sales by selling motor vehicles from a location other than the location from which you are licensed.

**Tenn. Code Ann. § 55-17-117(a)** states: The Commission may impose a civil penalty not to exceed Five Thousand Dollars (\$5,000) per offense for each day of violation or for each act of violation. At its April 2017 meeting, the Commission, after consideration of an investigation of this matter, voted to close the above-referenced complaint with this **Letter of Warning** for potential violations of Tenn. Code Ann. § 55-17-110 [Separate License for Each Location and Franchise; Salespersons].

Although this **Letter of Warning** does not constitute formal disciplinary action, a copy of the same will be placed in your file maintained in the program's office and may be considered should any future action arise. This matter will be closed upon your receipt of this letter.

If you have questions, please contact me at the above telephone number.

Sincerely,

Matthew Reddish BPR# 033503  
Assistant General Counsel  
Tennessee Department of Commerce and Insurance

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 Office of Legal Counsel  
 500 James Robertson Parkway  
 Davy Crockett Tower 5th floor  
 Nashville, Tennessee 37243

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- Adult signature service, which requires the signee to be at least 21 years of age (not available at night).
- Adult signature restricted delivery service, which requires the signee to be at least 21 years of age and provides delivery to the addressee specified by name, or to the addressee's authorized agent (not available at night).
- To ensure that your Certified Mail receipt is accepted as legal proof of mailing, it should bear a USPS postmark. If you would like a postmark on this Certified Mail receipt, please present your Certified Mail item at a Post Office™ for postmarking. If you don't need a postmark on this Certified Mail receipt, detach the barcoded portion of this label, affix it to the mailpiece, apply appropriate postage, and deposit the mailpiece.

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