

# HOW YOUR HEALTH CARE DOLLAR IS SPENT

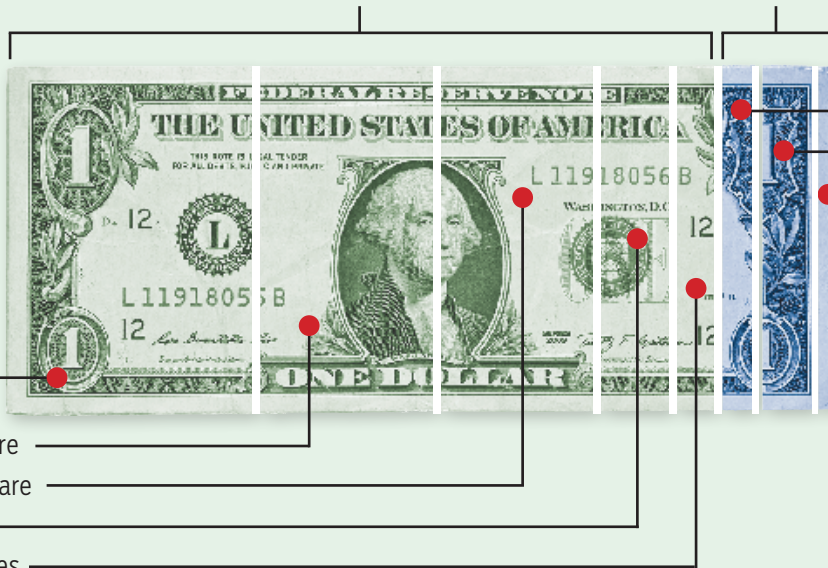


Blue Cross Blue Shield of Tennessee's 3.4 million members' health care claims totaled \$16 billion in 2020. For every premium dollar spent, 86 cents was used to pay members' medical needs, and 14 cents paid for operating costs. Here's the breakdown per dollar:

- 26¢** Physician services
- 24¢** Inpatient facility care
- 21¢** Outpatient facility care
- 9¢** Prescription drugs
- 6¢** Other medical services

**86%**  
**Direct Medical Costs**

**14%**  
**Operating Costs**



- 4¢** Taxes and fees
- 8¢** Operations
- 2¢** After-tax profit

Blue Cross Blue Shield paid \$601 million in taxes that support programs and services benefitting Tennesseans, and earned \$355 million in after-tax net income.